

## **Refund Policy**

Please sign up to the free trial service before purchasing a subscription. The trial will analyse and make available the extent of available savings at no cost. The trial will also reveal the full details of many resources so you can start saving by running the trial.

If at the end of the first year, after purchasing an Altocapa subscription, savings exceeding the annual subscription charge have not been validated by the service and you have completed the workflow for each recommendation then you can request an extension of the service at no cost. Extensions will be granted for up to 3 years from initial subscription purchase or until the validated savings exceed the annual subscription charge. Refunds for reasons other than the performance of the service detailed above are discretionary.